DELCORP DATA'S SUPPORT SERVICES
Keep Your Project in Pristine Condition

Congratulations! Your Project is Finished

You Have Four (4) Support Options to Keep Your Project in Pristine Condition

No Support
Support When neded

Yes, Ongoing Support
Packaged Support or Service Level Agreemen

1

2

3

4

Time Billing

Self Service Tutorials

Packaged Support Services

Service Level Agreement

SLA
Service Level Agreement

1. Time Billing
Support on a 'As needed' basis, subject to hourly rate. Quotation before any work is performed, min charge $140*

2. Self Service Tutorials
Sign up for our 'Learn by Doing' tutorials, a combination of free & paid tutorials for your consumption

2017 rates, subject to change beyond this period.

3. Packaged Support Services
The most popular option. Packaged support packages include; frequent backups, security patches & developer hours for tasks to keep your project healthy.

4. Service Level Agreement
Custom service for custom requirements. When you need specific needs, we create a specific agreement. Simple.